ART LockJack - Important Notice

Inspection of the bolt torque on the LockJack

During the end-of-production quality and safety checks of the Lockjack, we have found, in some instances, that four of the securing bolts in the device were not tightened to the required torque rating of 6 - 7.5 Nm (53 - 66.4 In-Lbs). Due to the varying torque measurements recorded, some under 4 Nm, it is possible that these bolts could loosen under certain conditions.

There have been no reports of failure of the device due to insufficient torque on these bolts, but we can not safely rule out the possibility of such an instance. Safety is of the highest importance to ART. To safely avoid the possibility of failure of any devices, and injury to the user, we are therefore calling the following action.

LockJacks with the following serial numbers 01.13.02.XXX, 01.14.01.XXX and 01.14.02.XXX must not be used, before thoroughly inspected!

The relevant bolts may be inspected and, if necessary, tightened by the user him-, or her-self. These bolts secure the replaceable carabiner take up, and friction cheek of the device, as described in product instruction manual. The described bolts require a minimum torque of 4 Nm. A strong turn by hand, with a hexagonal bit or socket wrench, will normally produce 6 - 7 Nm of torque, leaving a good safety buffer. If more precision is required, or the user is unsure, then a torque wrench is to be used.

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Please adhere to the recommended inspection of the device before and after use, as described in the product manual. The torque ratings of all bolts on the device are also required to be tested and recorded during the yearly inspection of personal safety equipment.

All torque settings for the device, and other ART products can be found in the relevant product manuals (www.climb-art.com).

With kind regards

Hubert Kowalewski (Manufacturer ART)

